

Big Sandy Area C.A.P., Inc. – HEAD START  
Program Policies and Procedures

## **Crisis Intervention/Emergency Assistance**

### POLICY:

Emergency assistance and crisis intervention services will be made available to families in need.

*This policy relates to Head Start Performance Standards 45 CFR Part 1302.53*

### PROCEDURE:

1. The focus on services will be to address the most immediate needs of the family.
2. Needs identified and prioritized through the family assessment process will be addressed with follow-up services.
3. Services to address emergency food, shelter, clothing and transportation needs may be accessed directly through the CAA, or when appropriate, referrals made to other agencies, including the local Department for Children and Families, Christian Appalachian Project, Salvation Army, Goodwill Industries, Sandy Valley Transportation Program, The Ministerial Association, and emergency housing programs that are available.
4. Family Advocates will be familiar with a number of providers in an effort to ensure that families receive appropriate counseling and services in regard to substance abuse, child abuse/neglect, domestic violence and criminal justice.
5. Family Advocates will have the community resource directory from COPA in conjunction with other resource guides available to them that reflects services for their assigned geographical area, their county and surrounding areas.
6. The program will provide families with necessary support services in order to access crisis intervention or emergency assistance.

*Approved by the Policy Council: August 2018*